



Different Moves.

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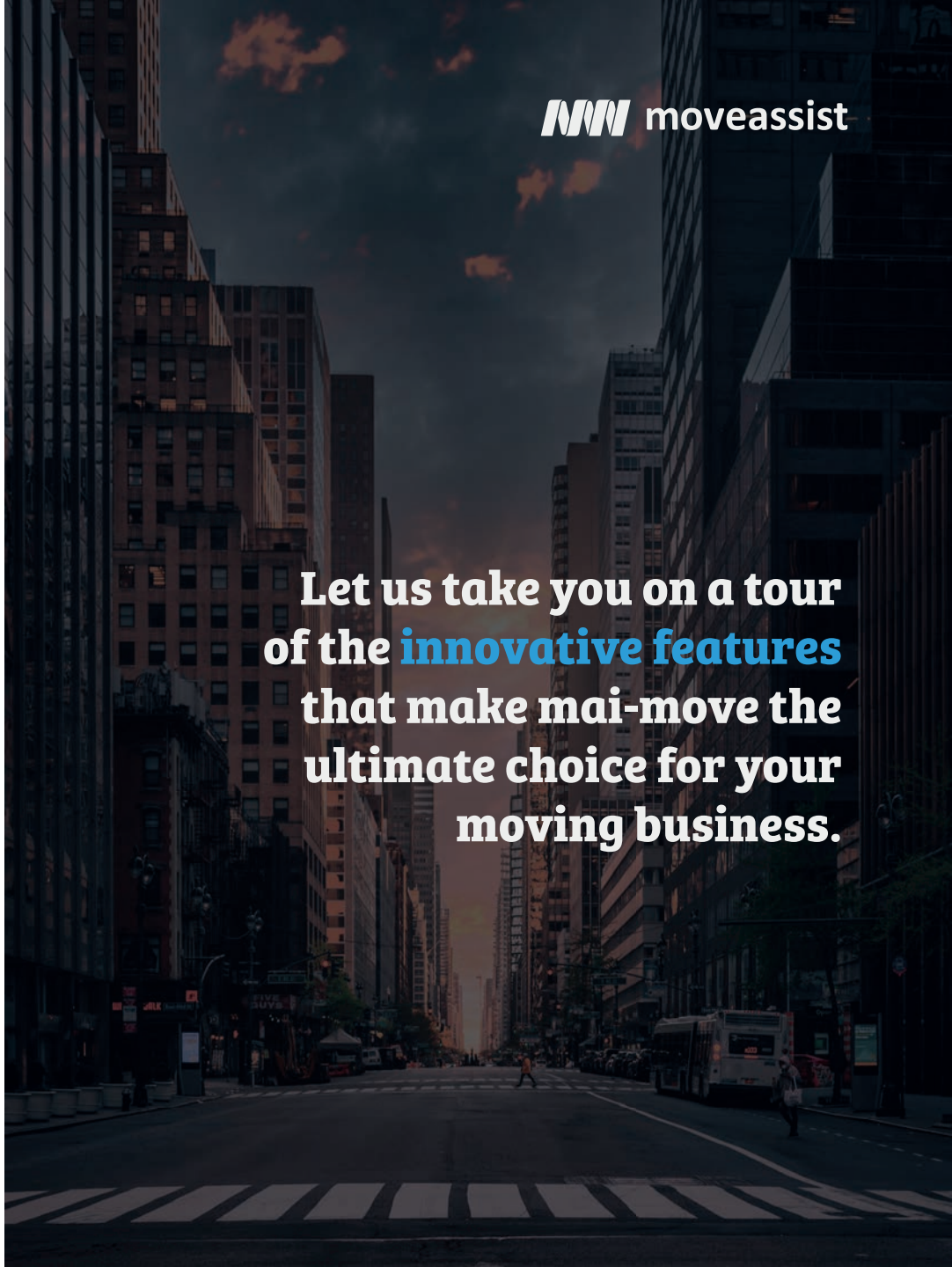
Welcome to **mai-move**, the game-changing technology platform designed specifically for international moving companies by

 **moveassist**

Transform your moving business.

With more than 40 years' experience in developing technology for movers around the world, we understand the complexities of your industry and have crafted a comprehensive SaaS (Software as a Service) platform that will revolutionize the way you operate.

If you are looking to transform into a modern, client focused and tech enabled business then **mai-move** is the ideal platform for you. Say goodbye to manual processes and hello to streamlined efficiency, enhanced client & transferee experiences, and unmatched security.



Let us take you on a tour
of the **innovative features**
that make mai-move the
ultimate choice for your
moving business.

Cutting-edge Technology.

By leveraging the cutting-edge technology behind mai-move, you can offer your clients a distinctive and superior service experience that goes beyond conventional moving solutions.

Cutting-edge Technology.

Optimized for Excellence: [mai-move](#) harnesses innovative technology to offer a robust platform tailored to the security and advanced technology needs of sophisticated corporate clients.

Seamless Connectivity at Your Fingertips: Our platform is embedded with versatile APIs that facilitate smooth communication and efficient data interchange between you, your customers, and your partners.

Intelligent AI Integration for Enhanced Insight: Experience the power of artificial intelligence with our ChatGPT integration. [MAIA](#), our intelligent chatbot, understands your client's moving details, delivering updates, and obtaining valuable feedback through sophisticated natural language processing techniques.

Data-Driven Success: Utilize our sophisticated analytics to sift through customer feedback and performance metrics, pinpointing opportunities for growth and driving sustained customer loyalty.

Client Portals.

Gaining operational efficiencies through back-office technology is no longer enough to succeed - you must make it easy for your clients to do business with you.

Transform your client interactions with mai-move's intuitive client-facing portals. Empower your clients to initiate new moves, effortlessly track transferees and gain valuable insights into their spend, population & employee satisfaction through interactive dashboards and self-service reporting tools.



**Customize
dashboards and
portals to your
client's exact
requirements
and incorporate
KPIs and SLAs.**

Enhance transparency, build trust, and exceed expectations with a portal that puts your clients in control. Win new business by providing the access and security your client's demand.

Timeline tracking

Allow transferees to track their shipment in real-time while on the go.

Messaging

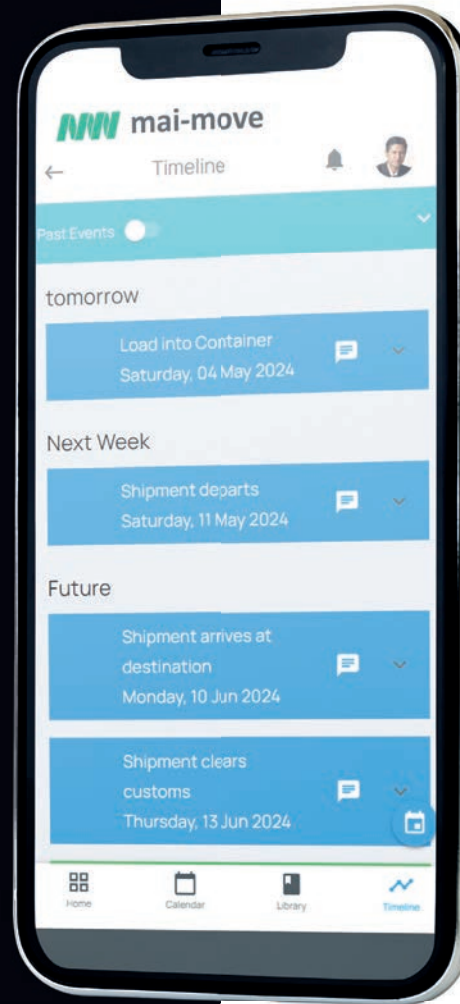
Enhance transferee communications with instant chat and messaging functions.

Pulse Surveys

Check transferee satisfaction with pulse surveys and quality questionnaires.

Location guides

Inform transferees with location guides and other useful information.



Transferee App.

Ensuring employees have a great experience when relocating is a key concern for your corporate clients. Keep your transferees informed and engaged throughout the moving process with the mai-move transferee app. Deliver real-time shipment timelines, facilitate seamless communication through built-in chat and messaging features, record pulse surveys and enable direct interaction with move coordinators. Provide a smooth and stress-free relocation experience for your clients' transferees.

Move Management.

Unlock unparalleled operational efficiency with **mai-move's** full range of back-office functions. The move management tools cover everything from a powerful CRM, dynamic pricing with least-cost-routing for international shipments to quoting options and variations, survey scheduling, billing and reporting.



CRM

Manage existing and prospective client relationships

Pricing

Tariff and pricing matrix management

Survey

Schedule surveys and record inventory, weights, volume, crates & materials

Quoting & Sales

Quickly produce quotes with variations for any shipment type.

Vendor Management

Initiate services (origin, freight, destination) to vendors via API

Billing

Create invoices (including storage & consolidated invoices) automatically

Financials

View a full profit & loss report on every shipment. API for finance system integration.

Reporting

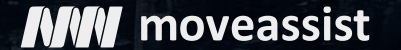
Pre-configured and on-the-fly reports based on your client's needs

DSP

Manage all DSP services including home finding, orientation, immigration

Operations.

For asset-based movers, **mai-move's** range of operational controls cover everything from service management, document production, warehouse control, groupage, vehicle & crew scheduling and tonnage reporting. Simplify your processes and streamline your operations for maximum productivity.



Service Management

Record all details of your moving services – origin, linehaul, freight, destination

Documents

Generate shipping and other documents from templates.

Dispatch/Scheduling

Schedule crews and vehicles for packing/loading or delivery/unpacking.

Warehouse

Control movements into and out of multiple warehouses. Item and container tracking.

Storage

SIT and permanent storage details can be integrated with billing.

Groupage

Manage both import and export groupage containers.

Insurance/Claims

Record insurance details and process claims.

Tonnage

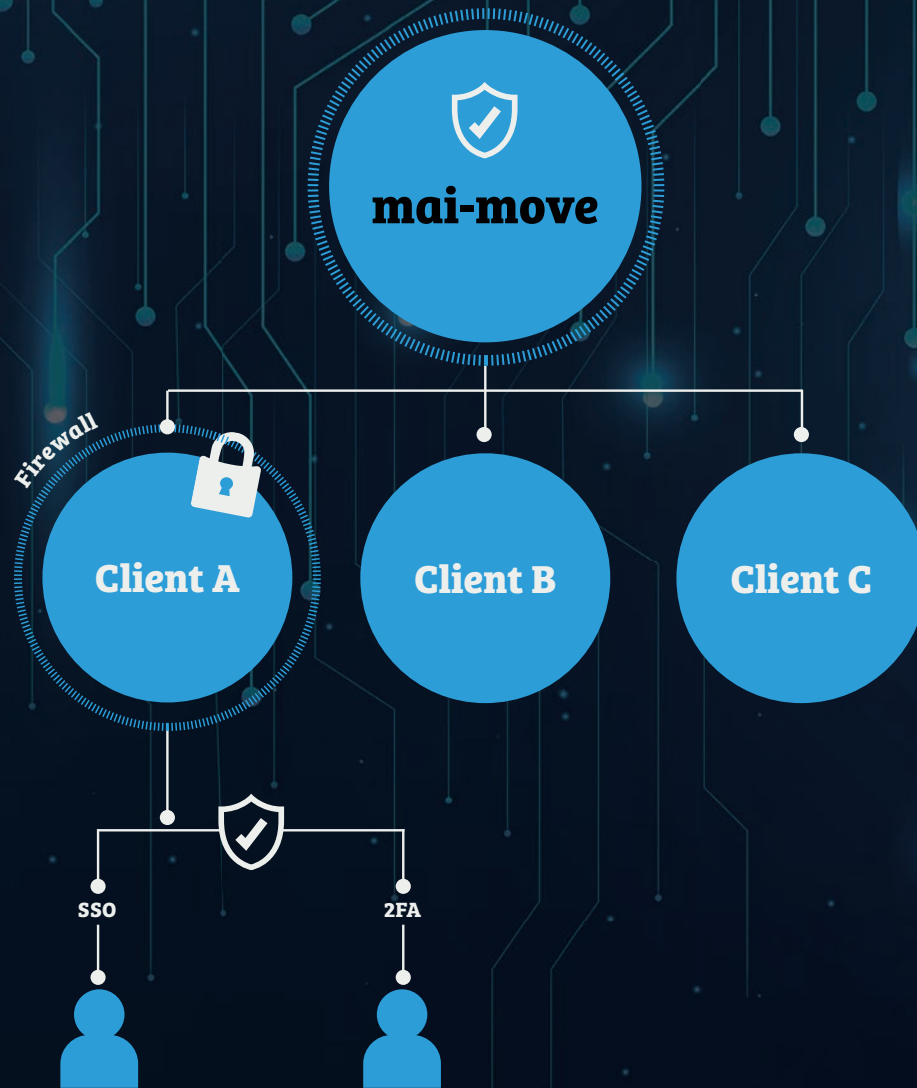
Automatically generate tonnage reciprocity reports.

Security.

Trust **mai-move** to safeguard your data and protect your clients' information.

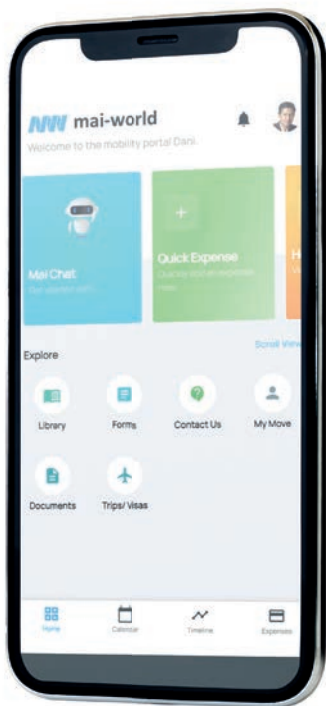
With separate encrypted databases for each client, Single Sign-On (SSO) integration with your client's identity provider, two-factor authentication (2FA) using Google or Microsoft Authenticator, and ISO 27001 certification since 2019, we prioritize security at every level.

Your client's data can be hosted anywhere on our global network allowing you to rest easy knowing your business and your client's data are in safe hands.



mai-world.

Looking to broaden your horizons? With **mai-move**, you gain access to the extensive **mai-world** platform. Seamlessly expand your business into new areas by offering DSP services or full assignment management services.



mai-world is a comprehensive solution that covers all aspects of global mobility, enabling your business to thrive and grow beyond boundaries.

Different Moves.

- Enhance client experiences with an intuitive client-facing portal and transferee app.
- Optimize efficiency with comprehensive back-office functions, from Move Management to operational controls.
- Ensure data security with separate encrypted databases, SSO integration, 2FA, and ISO 27001 certification.
- Leverage the power of mai-world to expand your business and enter new areas of opportunity

Different Outcomes.

Ready to elevate your moving company to new heights? Request a personalized demonstration of mai-move today and witness the transformative power of our cutting-edge platform. Experience efficiency, security, and growth like never before.

Your journey starts here – it's your move.

Contact us at: hello@moveassist.com or visit <https://moveassist.com>